

Federal Reporting: System Performance Measures (SPM)



Agenda

- What are SPMs?
- How to Prepare for SPMs – Best Practices
 - Helpful Reports
 - Resources



What are SPMs?

What are System Performance Measures?

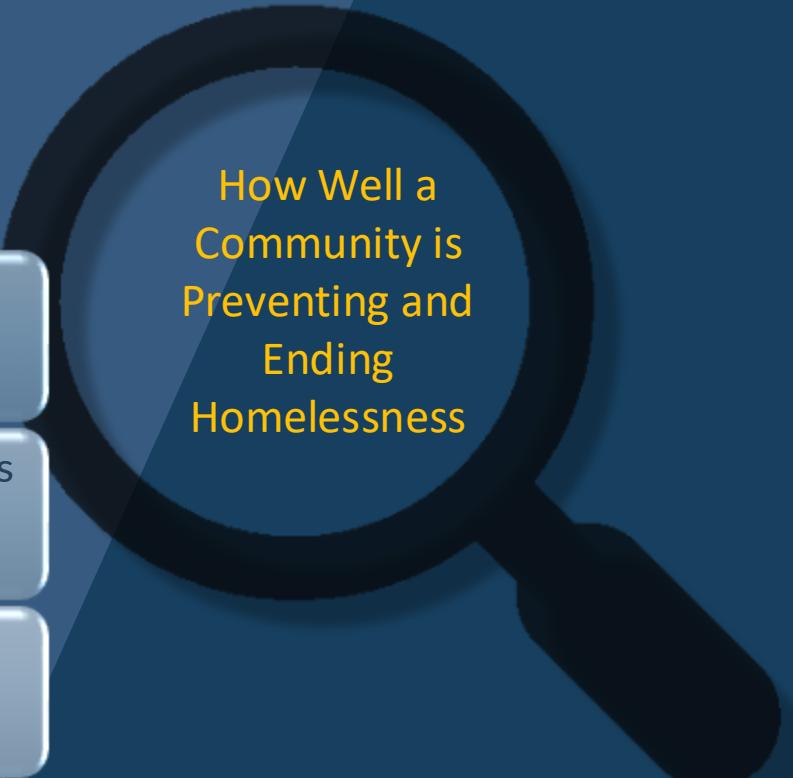
Viewing the local homeless response system as a coordinated system of homeless assistance options instead of programs operating independently in a community

Allows Continuums of Care (CoCs) to regularly measure progress in meeting the needs of people experiencing homelessness in their community and to report progress to HUD

October 1 - September 30 reporting period. Plus, looking back two years.

7 Measures

Destination data quality



How Well a Community is Preventing and Ending Homelessness

THE SEVEN MEASURES

MEASURE 1	MEASURE 2	MEASURE 3	MEASURE 4	MEASURE 5	MEASURE 6	MEASURE 7
Length of time persons remain homeless	Extent to which persons who exit homelessness to permanent destinations return to homelessness within 6, 12, and 24 months	Number of homeless persons	Employment and income growth for homeless persons in CoC-funded projects	Number of persons who become homeless for the first time	Homeless prevention & housing placement of persons defined by Category 3 of HUD's homeless definition in CoC-funded projects	Successful placement from SO and successful placement in or retention of permanent housing

Measure 1:



Length of Time (LOT) person remains homeless



Average & median LOT homeless for persons in ES & SH



Average & median LOT homeless for persons in ES, SH, & TH



Average & median LOT homeless for persons in ES, SH, & PH (prior to housing move-in)



Average & median LOT homeless for persons in ES, SH, TH, & PH (prior to housing move-in)

Project Start & Exit Dates

Prior Living Situation fields (including Approximate Date Homelessness Started)

Relevant in HMIS

Bed night (for ES night-by-night projects)

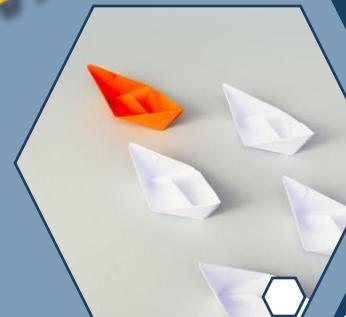
Housing Move-in Date (applicable to PH projects only)

MEASURE 2:

The extent to which persons who exit homelessness to permanent destinations return to homelessness within 6, 12, & 24 months

- Clients who exited from SO, ES, TH, & PH to a permanent destination 2 years prior to the report start date (October 1)
- Of those clients, the number who returned to homelessness within:
 - 6 months
 - 12 months
 - 24 months

RELEVANT IN HMIS



Destination



Project Exit Dates

Project Start



MEASURE 3:

Annual Count of Persons in ES, SH, & TH

Number of unsheltered and sheltered clients as reported in the PIT

- Unsheltered: Living in a place not meant for human habitation
- Sheltered: In ES, SH, or TH



Number of Persons Homeless

Relevant Data in HMIS

- Project Start and Exit Dates
- Bed Night (For ES Night – by Night Projects)

MEASURE 4:

Employment and income growth for homeless persons in CoC-funded projects

- Reported for adults
- Stayers (with at least 365 days in a project) and leavers
- Increased earned income
- Increased non-employment cash income
- Increased total income

Relevant Data in HMIS:

- Project Start & Exit Dates
- Date of Birth
- Income and sources at entry, annual assessment, and exit

Measure 5:

Number of persons who become homeless for the first time

- Clients entering ES, SH, TH, or PH
- Of those clients, the number who were not active in ES or any housing project within 24 months prior

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graph LR; A[Project Start Date] --> B[RELEVANT DATA IN HMIS]; B --> C[Project Exit Date]
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*Project
Start Date*

**RELEVANT DATA IN
HMIS**

*Project
Exit Date*

Measure 7:

Successful placement from Street Outreach and successful placement in or retention of permanent housing

Persons who exit Street Outreach

- Exits to temporary & some institutional destinations
- Exits to permanent destinations

Persons in ES, SH, TH, & RRH who exited, plus persons in other PH projects who exited w/out moving into housing

- Exits to permanent destinations

Persons in all PH projects (except RRH) who exited after moving into housing, or who moved into housing & remained in the PH project

- Persons who remained in PH
- Exits to permanent housing



Relevant Data in HMIS:

- Project Start & Exit Dates
- Destination
- Housing Move-in Date

Destination

Persons served in ES & SH

- Leavers
- Exits to Don't Know/Refused/Missing

Persons served in TH

- Leavers
- Exits to Don't Know/Refused/Missing

Persons in PSH & OPH

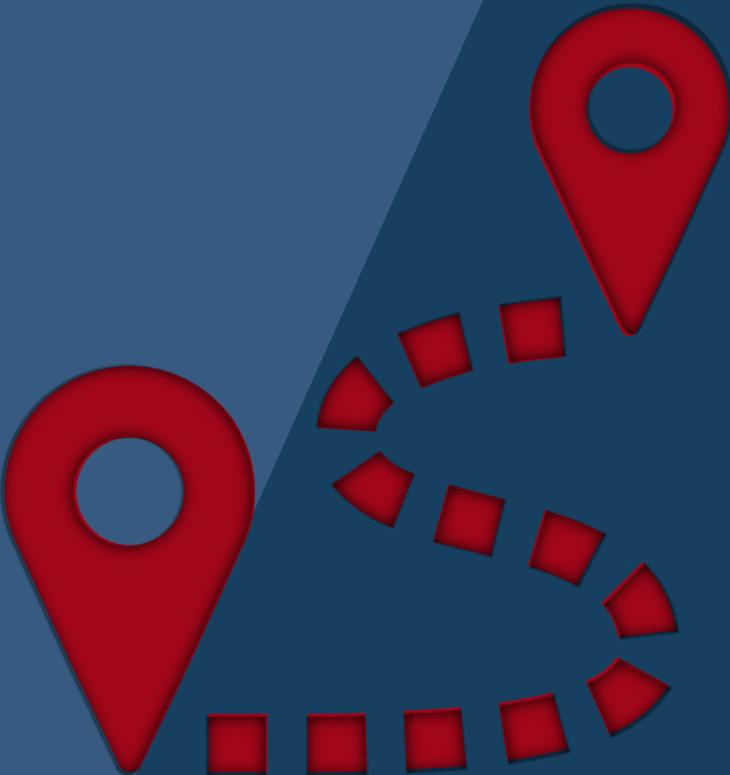
- Leavers
- Exits to Don't Know/Refused/Missing

Persons in RRH

- Leavers
- Exits to Don't Know/Refused/Missing

Persons in SO

- Leavers
- Exits to Don't Know/Refused/Missing



HELPFUL REPORTS



Program Roster Report

CASA

Active within 10/21/2024 thru 10/21/2024

Housing Move-in: Undefined = Unknown HoH or adjusted Move-in is Null, = Non PH Project, **A:** Assessments, **S:** Services, **CN:** Case Notes

You can find more information about adjusted Move-In Date at the [Help Center Article](#)

Head of Household (HoH) Unique Identifiers are listed in bold text. Household members are grouped together with the HoH.

Client	Unique Identifier	Birth Date	Age At Entry	Current Age	Enroll Date	Exit Date	LOS	Housing Move-in	A	S	CN	Assigned Staff	Unit Assignment	Bed Assignment	Occupancy Start Date	Occupancy End Date
Program: Carlton																
King, Burger	4FA53CD68	05/05/1991	31	33	07/12/2022	-	833	undefined	0	0	1	W. Bussey* G. Scott** E. Doll				
Holmes, Sherlock	A78645709	05/05/1950	72	74	01/06/2023	-	655	undefined	0	0	0	D. Gore*				

Number of Enrollments: 2

Number of Unique Clients: 2

Number of Households: 2

Total Number of Enrollments: 2

Total Number of Unique Clients: 2

Total Number of Households: 2

[GNRL-106] Program Roster

Review your Active Clients for the period of October 1, 2022, to September 30, 2023.

✓ DOB – Are there any Issues with Group Enrollments, (i.e., baby in the program) or incorrect date of birth.

✓ Check Length of Stay – Is anyone that should be exited?

✓ Missing Annual Assessments? Enter those 30 days before or after the client's anniversary date.

[DQXX-102] Program Data Review

- ✓ Review for missing data, making sure that there is less than
- ✓ Missing = "Data not Collected", "Client Refused", "Client prefers not to answer"
- ✓ Also, collect this data

Program Data Review - Details						
Missing Entry Data						
Unique Identifier						2003F5F44
Program Date						valid
Client Location						valid
Has the individual/client experienced a past or current relationship of any type that broke down or was unhealthy, controlling and/or abusive? (This includes domestic violence, dating violence, sexual assault, and stalking)						need corrections
Relationship to Head of Household						valid
What was the individual/client's type of residence immediately prior to program enrollment?						valid
Is the individual/client currently living in a vehicle?						valid
Select the City of the Prior Residence						valid
Length of Stay in Prior Living Situation						need corrections
Approximate Date Homelessness Started						valid
Number of times on the streets, in emergency shelter, or safe haven in the past three years						need corrections
Total number of months homeless on the streets, in emergency shelter, or safe haven in the past three years						need corrections
What city did the individual/client live in the last time they had a stable place to live like an apartment or house?						need corrections
Name	Unique Identifier	Program Date	Client Location	Relationship to Head of Household	Type of Residence	Notes
Path To Home, Client Example	8781					
Snow, Winter	D410					
Totter, Teeter	6C11					
Peach, Princess	FE77					
Porcupine, Hedgehog	9448					
Hua, Mulan	3A44					
Test, Anna	74D3					
Fabrics, Joann	AF77					
Runner, Starr	0763					
King, Cub	7714					
Greatsign, Shelia	ADD1					
Greatsign, Allen	6029					
Smith, Janet	2AD0466FD	05/01/2020	-	508	1	-
Forest, Baby	0EA068103	05/04/2020	-	505	0	-
O'Neal, Donny	2003F5F44	09/30/2020	-	356	14	-
Traveler, World	58CEA3DFE	12/11/2020	-	284	1	-
Pea, Sweet	DABAE0F39	03/22/2021	-	183	0	-
James, Lebron	704744DF7	05/14/2021	-	130	0	-
Tree, Apple	D007471F6	06/28/2021	-	85	0	-

[Exit-101] Potential Exits

Run for the cut-off date of [date] for those who haven't been potentially active in your program for the last six months.

- ✓ Review for missing data:
 - ✓ Missing Data = Data Not Collected, Client Refused, Client prefers not to answer
- ✓ Review potential exits

Potential Exits		Bitfocus System (Training) Cut off Date: 05/01/2023													
Clients below are active in the program and do not have a qualifying activity since the cut-off date.															
The following program-level activities are qualifying activities: Unit Connections, Services, CE Events/Results, Case Notes, and Program-Level Assessments (Annual, Status, and Current Living Situation).															
Unique ID	Client Name	SSN	Project Name	Most Recent Activity	Most Recent Activity Date	Assigned Staff	Enroll Type								
0000000000	John Doe	000-00-0000	Program 4000	Homeless Emergency Shelter Status	09/11/2017	Admin Admin	Individual								
0000000001	John Doe	000-00-0000	Program 4000_0	Annual Assessment	07/12/2018	Admin Admin	Individual								
0000000002	Homeless John	000-00-0000	Program for 8000_000	Hot Meal Hot Meal Dinner	09/02/2015	Admin Admin	Family								
0000000003	Homeless John	000-00-0000	Program for 8000_000	Hot Meal Hot Meal Dinner	09/02/2015	Admin Admin	Family								
0000000004	Homeless John	000-00-0000	Program for 8000_000	Hot Meal Hot Meal Dinner	09/02/2015	Admin Admin	Family								
0000000005	Homeless John	000-00-0000	New 0700	Waking Test service: Walkup & Service	09/06/2022	Admin Admin	Family								
0000000006	John Doe	000-00-0000	New 0700				Individual								
0000000007	John Doe	000-00-0000	New 0700				Family								
0000000008	John Doe	000-00-0000	New 0700				Individual								
0000000009	John Doe	000-00-0000	New 0700	Initial Assessment	05/04/2020	Admin Admin	Individual								

HELPFUL RESOURCES!

- HUD Exchange: CoC System Performance Measures
- Clarity HMIS: The Report Library



HIC/PIT

Housing Inventory Count/Point in Time Count

Helpful HIC/PIT Reports to Run Now...

Run Reports to review Data Quality:

- [HUDX-227-AD] Annual Performance Report [FY 2024]
- [GNRL-220] Program Details Report
- [HSNG-108] Housing Census

Use Report Output
Format = Web Page so
you can drill down and
troubleshoot!

Have there been
any updates to
your Agency's
funding
sources?



Have there been
updates to your
program's Bed and
Unit Inventory -
types of beds
or households
served?



Have there been
any changes to your
program's other
PDDEs, such as
Project Type,
Housing Type,
geocode/address/
Zipcode?



Is your Agency
entering data in 3-7
days depending on
the project type?
That way, the
correct data will be
pulled.

Annual Privacy and Security Certification



Annual Privacy and Security Certification



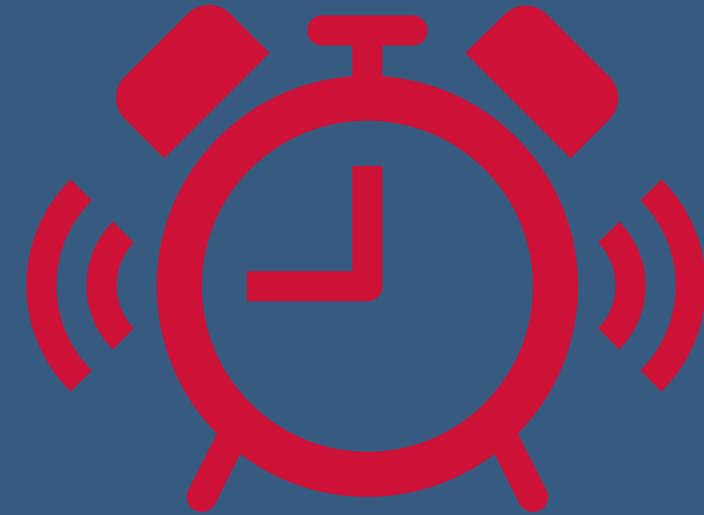
Deadline: February 28, 2026



Must completed by all users



Users who have not completed the training by the deadline will have their account suspended until the training is completed.





QUESTIONS?