

Federal Reporting: System Performance Measures (SPM)



Agenda

- What are SPMs?
- How to Prepare for SPMs – Best Practices
 - Helpful Reports
 - Resources



What are SPMs?

What are System Performance Measures?

Viewing the local homeless response system as a coordinated system of homeless assistance options instead of programs operating independently in a community

Allows Continuums of Care (CoCs) to regularly measure progress in meeting the needs of people experiencing homelessness in their community and to report progress to HUD

October 1 - September 30 reporting period. Plus, looking back two years.

7 Measures

Destination data quality



How Well a
Community is
Preventing and
Ending
Homelessness

THE SEVEN MEASURES

MEASURE 1

Length of time persons remain homeless

MEASURE 2

Extent to which persons who exit homelessness to permanent destinations return to homelessness within 6, 12, and 24 months

MEASURE 3

Number of homeless persons

MEASURE 4

Employment and income growth for homeless persons in CoC-funded projects

MEASURE 5

Number of persons who become homeless for the first time

MEASURE 6

Homeless prevention & housing placement of persons defined by Category 3 of HUD's homeless definition in CoC-funded projects

MEASURE 7

Successful placement from SO and successful placement in or retention of permanent housing

Measure 1:



Length of Time (LOT) person remains homeless



Average & median LOT homeless for persons in ES & SH



Average & median LOT homeless for persons in ES, SH, & TH



Average & median LOT homeless for persons in ES, SH, & PH (prior to housing move-in)



Average & median LOT homeless for persons in ES, SH, TH, & PH (prior to housing move-in)



MEASURE 2:

The extent to which persons who exit homelessness to permanent destinations return to homelessness within 6, 12, & 24 months

- Clients who exited from SO, ES, TH, & PH to a permanent destination 2 years prior to the report start date (October 1)
- Of those clients, the number who returned to homelessness within:
 - 6 months
 - 12 months
 - 24 months

RELEVANT IN HMIS



MEASURE 3:

Annual Count of
Persons in ES, SH, &
TH

Number of unsheltered
and sheltered clients as
reported in the PIT

- Unsheltered: Living in a place not meant for human habitation
- Sheltered: In ES, SH, or TH

**Number
of
Persons
Homeless**

**Relevant
Data in
HMIS**

- Project Start and Exit Dates
- Bed Night (For ES Night – by Night Projects)

MEASURE 4:

Employment and income growth for homeless persons in CoC-funded projects

- Reported for adults
- Stayers (with at least 365 days in a project) and leavers
- Increased earned income
- Increased non-employment cash income
- Increased total income


Relevant Data in HMIS:

- Project Start & Exit Dates
- Date of Birth
- Income and sources at entry, annual assessment, and exit

Measure 5:

Number of persons who become homeless for the first time

- Clients entering ES, SH, TH, or PH
- Of those clients, the number who were not active in ES or any housing project within 24 months prior



The diagram consists of three main elements arranged horizontally. On the left is a large, light blue arrow pointing to the right, containing the text 'Project Start Date'. In the center is the text 'RELEVANT DATA IN HMIS'. On the right is a large, light blue arrow pointing to the left, containing the text 'Project Exit Date'. The arrows and central text are set against a dark blue background.

*Project
Start Date*

**RELEVANT DATA IN
HMIS**

*Project
Exit Date*

Measure 7:

Successful placement from Street Outreach and successful placement in or retention of permanent housing

Persons who exit Street Outreach

- Exits to temporary & some institutional destinations
- Exits to permanent destinations

Persons in ES, SH, TH, & RRH who exited, plus persons in other PH projects who exited w/out moving into housing

- Exits to permanent destinations

Persons in all PH projects (except RRH) who exited after moving into housing, or who moved into housing & remained in the PH project

- Persons who remained in PH
- Exits to permanent housing



Relevant Data in HMIS:

- Project Start & Exit Dates
- Destination
- Housing Move-in Date

Destination

Persons served in ES & SH

- Leavers
- Exits to Don't Know/Refused/Missing

Persons served in TH

- Leavers
- Exits to Don't Know/Refused/Missing

Persons in PSH & OPH

- Leavers
- Exits to Don't Know/Refused/Missing

Persons in RRH

- Leavers
- Exits to Don't Know/Refused/Missing

Persons in SO

- Leavers
- Exits to Don't Know/Refused/Missing



HELPFUL REPORTS



Program Roster Report

CASA

Active within 10/21/2024 thru 10/21/2024

Housing Move-in: Undefined = Unknown HoH or adjusted Move-in is Null, ☐ = Non PH Project, **A:** Assessments, **S:** Services, **CN:** Case Notes

You can find more information about adjusted Move-in Date at the [Help Center Article](#)

Head of Household (HoH) Unique Identifiers are listed in bold text. Household members are grouped together with the HoH.

| Client | Unique Identifier | Birth Date | Age At Entry | Current Age | Enroll Date | Exit Date | LOS | Housing Move-in | A | S | CN | Assigned Staff | Unit Assignment | Bed Assignment | Occupancy Start Date | Occupancy End Date |
|-------------------------|-------------------|------------|--------------|-------------|-------------|-----------|-----|-----------------|---|---|----|------------------------------------|-----------------|----------------|----------------------|--------------------|
| Program: Carlton | | | | | | | | | | | | | | | | |
| King, Burger | 4FA53CD68 | 05/05/1991 | 31 | 33 | 07/12/2022 | - | 833 | undefined | 0 | 0 | 1 | W. Bussey* G. Scott* E. Doll | | | | |
| Holmes, Sherlock | A78645709 | 05/05/1950 | 72 | 74 | 01/06/2023 | - | 655 | undefined | 0 | 0 | 0 | D. Gore* | | | | |

Number of Enrollments: 2

Number of Unique Clients: 2

Number of Households: 2

Total Number of Enrollments: 2

Total Number of Unique Clients: 2

Total Number of Households: 2

[GNRL-106] Program Roster

Review your Active Clients for the period of October 1, 2022, to September 30, 2023.

✓ DOB – Are there any Issues with Group Enrollments, (i.e., baby in the program) or incorrect date of birth.

✓ Check Length of Stay – Is anyone that should be exited?

✓ Missing Annual Assessments? Enter those 30 days before or after the client's anniversary date.

[DQXX-102] Program Data Review

- ✓ Review for missing data, making sure that there is less that
- ✓ Missing = "Data not Collected", "Client Refused", "Client prefers not to answer"
- ✓ Also, collect this data

Program Data Review - Details

Missing Entry Data

Program Data Review

| Name | Unique Identifier |
|------------------------------|-------------------|
| Path To Home, Client Example | 8786 |
| Snow, Winter | D410 |
| Totter, Teeter | 6C10 |
| Peach, Princess | FE7A |
| Porcupine, Hedgehog | 9440 |
| Hua, Mulan | 3A40 |
| Test, Anna | 74D0 |
| Fabrics, Joann | AF70 |
| Runner, Starr | 0760 |
| King, Cub | 7714 |
| Greatsign, Shelia | ADD0 |
| Greatsign, Allen | 6025 |
| Smith, Janet | 2AD0466FD |
| Forest, Baby | 0EA068103 |
| O'Neal, Donny | 2003F5F44 |
| Traveler, World | 58CEA3DFE |
| Pea, Sweet | DABAE0F39 |
| James, Lebron | 704744DF7 |
| Tree, Apple | D007471F6 |

| Unique Identifier | 2003F5F44 |
|---|------------------|
| Program Date | valid |
| Client Location | valid |
| Has the individual/client experienced a past or current relationship of any type that broke down or was unhealthy, controlling and/or abusive? (This includes domestic violence, dating violence, sexual assault, and stalking) | need corrections |
| Relationship to Head of Household | valid |
| What was the individual/client's type of residence immediately prior to program enrollment? | valid |
| Is the individual/client currently living in a vehicle? | valid |
| Select the City of the Prior Residence | valid |
| Length of Stay in Prior Living Situation | need corrections |
| Approximate Date Homelessness Started | valid |
| Number of times on the streets, in emergency shelter, or safe haven in the past three years | need corrections |
| Total number of months homeless on the streets, in emergency shelter, or safe haven in the past three years | need corrections |
| What city did the individual/client live in the last time they had a stable place to live like an apartment or house? | need corrections |

| Name | Unique Identifier | Program Date | Client Location | Has the individual/client experienced a past or current relationship of any type that broke down or was unhealthy, controlling and/or abusive? (This includes domestic violence, dating violence, sexual assault, and stalking) | Relationship to Head of Household | What was the individual/client's type of residence immediately prior to program enrollment? | Is the individual/client currently living in a vehicle? | Select the City of the Prior Residence | Length of Stay in Prior Living Situation | Approximate Date Homelessness Started | Number of times on the streets, in emergency shelter, or safe haven in the past three years | Total number of months homeless on the streets, in emergency shelter, or safe haven in the past three years | What city did the individual/client live in the last time they had a stable place to live like an apartment or house? |
|-----------------|-------------------|--------------|-----------------|---|-----------------------------------|---|---|--|--|---------------------------------------|---|---|---|
| Smith, Janet | 2AD0466FD | 05/01/2020 | - | 508 | 1 | - | - | - | - | - | - | - | - |
| Forest, Baby | 0EA068103 | 05/04/2020 | - | 505 | 0 | - | - | - | - | - | - | - | - |
| O'Neal, Donny | 2003F5F44 | 09/30/2020 | - | 356 | 14 | - | - | - | - | - | - | - | - |
| Traveler, World | 58CEA3DFE | 12/11/2020 | - | 284 | 1 | - | - | - | - | - | - | - | - |
| Pea, Sweet | DABAE0F39 | 03/22/2021 | - | 183 | 0 | - | - | - | - | - | - | - | - |
| James, Lebron | 704744DF7 | 05/14/2021 | - | 130 | 0 | - | - | - | - | - | - | - | - |
| Tree, Apple | D007471F6 | 06/28/2021 | - | 85 | 0 | - | - | - | - | - | - | - | - |

[Exit-101] Potential Exits

Run for the cut-off date of [date] for those who haven't been potentially active in your program for the last six months.

- ✓ Review for missing data:
 - ✓ Missing Data = Data Not Collected, Client Refused, Client prefers not to answer
- ✓ Review potential exits

Potential Exits

Bitfocus System (Training)

Cut off Date: 05/01/2023

Clients below are active in the program and do not have a qualifying activity since the cut-off date.

The following program-level activities are qualifying activities: Unit Connections, Services, CE Events/Results, Case Notes, and Program-Level Assessments (Annual, Status, and Current Living Situation).

| Unique ID | Client Name | SSN | Project Name | Most Recent Activity | Most Recent Activity Date | Assigned Staff | Enroll Type |
|-----------|----------------|-------------|-----------------------|--|---------------------------|----------------|-------------|
| 00000000 | MTG, Chad | 000-00-0000 | For test MTG | Refugee Emergency Shelter Setup | 09/11/2017 | Admin, Admin | Individual |
| 00000000 | MTG, Chad | 000-00-0000 | For test MTG, 2 | Annual Assessment | 07/12/2018 | Admin, Admin | Individual |
| 00000000 | Admin, John | 000-00-0000 | Program for SCC 0000 | For test For test Group | 09/02/2015 | 00000000, John | Family |
| 00000000 | Admin, John | 000-00-0000 | Program for SCC 0000 | For test For test Group | 09/02/2015 | 00000000, John | Family |
| 00000000 | Admin, Sam | 000-00-0000 | Program for SCC 0000 | For test For test Group | 09/02/2015 | 00000000, John | Family |
| 00000000 | Admin, Adeline | 000-00-0000 | For test | Refugee test service Refugee & Service | 09/06/2022 | Admin, Admin | Family |
| 00000000 | Admin, Adeline | 000-00-0000 | For test Program 0000 | | | | Individual |
| 00000000 | Admin, Admin | 000-00-0000 | For test | | | | Family |
| 00000000 | Admin, Admin | 000-00-0000 | For test | | | | Individual |
| 00000000 | Admin, Admin | 000-00-0000 | For test Program 0000 | Status Assessment | 05/04/2020 | Admin, Admin | Individual |

HELPFUL RESOURCES!

- [HUD Exchange: CoC System Performance Measures](#)
- [Clarity HMIS: The Report Library](#)



HIC/PIT

Housing Inventory Count/Point in Time Count

Helpful HIC/PIT Reports to Run Now...

Run Reports to review Data Quality:

- [HUDX-227-AD] Annual Performance Report [FY 2024]
- [GNRL-220] Program Details Report
- [HSNG-108] Housing Census

Use Report Output Format = Web Page so you can drill down and troubleshoot!

Have there been any updates to your Agency's funding sources?



Have there been updates to your program's Bed and Unit Inventory - types of beds or households served?



Have there been any changes to your program's other PDDEs, such as Project Type, Housing Type, geocode/address/ Zipcode?



Is your Agency entering data in 3-7 days depending on the project type? That way, the correct data will be pulled.

Annual Privacy and Security Certification



Annual Privacy and Security Certification



Deadline: February 28, 2026



Must completed by all users



Users who have not completed the training by the deadline will have their account suspended until the training is completed.





QUESTIONS?